



• Add : Omega Mansion, Boundary Place, 2 Milburn Avenue, Milton Keynes, MK6 2WA U.K. •
Tel : 0870 770 3888 • Fax : 0870 777 0169
E-mail : services@omegatravel.ltd.uk • Website : <http://www.omegatravel.ltd.uk>

Agency Agreement & Guarantee

Agreement between Omega Travel; and

1. 2.

Director / Partner of
(Herein after called AGENT)

I above named Director / Partner of the AGENT hereby personally guarantee that I will pay all sums at any time due to OMEGA TRAVEL from the AGENT on any basis what so ever in the event the AGENT failing to pay the same strictly in accordance with the payment terms of OMEGA TRAVEL together with all costs and expenses (including legal costs) incurred by OMEGA TRAVEL in enforcing this Guarantee.

I agree that this Guarantee shall be a continuing Guarantee to OMEGA TRAVEL for all debts due to OMEGA TRAVEL from the AGENT.

I acknowledge and agree that OMEGA TRAVEL shall be entitled to enforce this Guarantee against me immediately the AGENT defaults in payment as foresaid and without OMEGA TRAVEL being under any obligation to take any action and/or pursue any remedy against or in respect of the AGENT or any third party.

I further agree and acknowledge that OMEGA TRAVEL shall be entitled to charge interest on all sums due to it from the AGENT which are not paid in accordance with the payment terms as aforesaid at the rate of 3% above the prevailing base rate from Barclays Bank plc. I agree and acknowledge that all such interest will fall within the scope of this Guarantee and shall be payable by me in the event of this Guarantee being enforced.

I undertake to advise OMEGA TRAVEL immediately in writing if any change in the management and/or ownership of the AGENT is proposed.

Where there is more than one individual giving this Guarantee, I acknowledge and agree that my obligations under this guarantee are joint and several.

OMEGA TRAVEL LTD.



Milton Keynes • London • Birmingham • Manchester • Leeds • Edinburgh • Beijing • Shanghai
Registered in England No. 3171873 Registered Office: 20 Langley Road, Slough, Berks SL3 7AB



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Signed as my Deed:-

Signature

Full Name

Address

Date

In the presence of:-

Signature

Full Name

Address

Date

In case of non-payment of any amount due on the above guarantee, I authorise OMEGA Travel to debit my credit card.

Card Type	<input type="text"/>	Signature
Card No.	<input type="text"/>	
Expiry Date	<input type="text"/>	
Up to Amount	<input type="text"/>	

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Abuse In Amadeus & Worldspan

All agents caught cheating by obtaining seat confirmation illegally will be punished. Access to our Worldspan and Agents website will be immediately denied. Incidents of this nature will be reported to both Worldspan and to the airline concerned. Both suppliers may take legal action against your agency. If an incident is reported prior to your customer's flight departure, the airline have the right to demand additional monies in advance. This will be the difference between a net fare paid and a full published fare. Failure to do so will result in the airline cancelling your customer's reservation. Failure to pay Omega Travel will result in the cancellation of your customer's return flights. Any ADMs received after passengers have completed their journeys, must be paid to Omega Travel immediately.

Ordering Air Tickets

All ticket orders for Worldspan users must be emailed to either subagent@omegatravel.ltd.uk or agents01@omegatraveluk.com.

All ticket orders for Amadeus users must be emailed to ticketing3@omegatravel.ltd.uk

Ticketing Time Limits

Please make sure you order your tickets within the ticketing deadline. Failure to do so will result in re-booking and paying a higher fare.

Sub-Agents Mark Up Policy

Economy class bookings - Mark up £5 from our net cost

Premium economy class bookings - Mark up £10 from our net cost

Business & First Class - Mark up £10 from our net cost

Payment Terms

Omega Travel is unable to offer credit terms to any travel agency. We must have cleared funds before we can issue any documentation.

Payments by cheque are allowed but we do need 5 working days to clear funds.

Debit & Credit card payments must have written authorisation and a signature on your company headed.

paper from the card holder of your agency. A 2% credit card surcharge will be added to the total fare quoted.

Payments by bank transfer must be made to our bank as follows:

Account Name: Omega Travel Ltd

Bank Sort Code: 20-57-40

Bank Account Number: 10143006

Cancellation Fees & Refund Procedures

Cancellation fees varies from airline to airline and the exact amounts can be found under the fare rules of the appropriate net fare.

An administration charge of £20 per passenger will be made on top of the airline cancellation charge.

All cancellation requests must be confirmed in writing and emailed to Ticketing3@omegatravel.ltd.uk.

It is advisable to call our refunds department for last minute cancellations to avoid no shows and to make sure your cancellation request is received in advance.

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This agreement is governed by the law of England and Wales. Save as required by an enactment of law, neither party shall disclose their terms of this contract without the written consent of the other.

Signed on behalf of the consolidator

Signed on behalf of the agent

Print name in full

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